



## School of Origin Transportation Inclement Weather Procedures for Foster Parents



### Notifications School Closings, Delays, and Early Releases:

- To get the most accurate and up-to-date information on school closures/delays/early releases, foster parents are strongly encouraged to refer to their local news stations and sign up to get notifications from their foster child's school. **Since transportation will not be provided if the school is closed, getting school notifications is the quickest way to find out there will be no transportation.**

### Schedule Changes:

- During bad weather events, trip changes will be based on:
  - the child's origin location,
  - the school location, **AND**
  - the child's drop-off location if it's an early dismissal.
- Here are examples of how trips will be cancelled or delayed:
  - Closings in pick-up location **or** school location = trips will be cancelled.
  - Delayed opening at the school, but no delay in the pick-up town = trip will be delayed according to school delay.
  - Delayed opening in the pick-up town, but no delay at the school = trip will be delayed according to the delay in the pick-up location town
  - Different delays for school and pick-up town= trip should be based on whichever delay is later.
  - Early releases from school = trips will be completed earlier, in line with the early release times, to the destination identified as the early release drop-off location for the child.
- All afternoon activities, including therapy appointment, will not occur if schools close early.

### Communication with ABH:

- Expecting call volume will be high on bad weather days, ABH will try several things to lessen call wait times:
  - Update the standard phone message to inform callers to check their local weather stations or their school's inclement weather notification system to get the most updated information on school closings, delays, and early releases.
  - ABH will use a notification system to send an automated voice message saying there is a closure, delay, or early release impacting either the school location and pick-up or drop-off location.
  - If a pick-up or drop-off time will be different than the amount of time of the delay, ABH will reach out to notify foster parents.

### Important Information Needed for Bad Weather Days:

- It is very important to make sure ABH has updated information on where the child should go if schools close early.

- It is very important to keep your contact information updated with ABH so you can be updated if there are any changes.