



**STATE OF CONNECTICUT**  
**DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES**  
*A Healthcare Service Agency*

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GOVERNOR

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COMMISSIONER

**EFFECTIVE DATE: August 1, 2020 – Update Issued 5/12/2021**

## **COVID-19 Behavioral Health Assistance Program – Co-Pay/Deductible Assistance Vouchers for Employees of DMHAS-Contracted Providers**

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The DMHAS COVID-19 Behavioral Health Assistance Program grant contains funding to assist employees of DMHAS-funded private, non-profit providers with paying co-pays and deductibles for ongoing behavioral health services.

- 1. Who is eligible for the COVID-19 BHAP vouchers?**

All individuals currently employed by DMHAS-funded private, non-profit behavioral health providers who are receiving outpatient behavioral health treatment may request a voucher to assist with payment of insurance co-pays or deductibles associated with that care. Effective February 22, 2021, eligibility has been expanded to include all individuals currently employed by DMHAS.
- 2. What types of services qualify for voucher payment?**

Behavioral health services for which employees may request funding assistance are: individual therapy, group therapy, marital or partner therapy, family therapy, and medication management visits.
- 3. What is the process for requesting funding?**

Advanced Behavioral Health, Inc. (ABH), the DMHAS administrative services agency, will process and pay voucher requests. Employees of DMHAS-funded private, non-profit providers seeking funding should submit a completed COVID-19 BHAP Voucher Request form.

Section 1 of the Voucher Request form can be completed by the employee. Section 2 of the form is very brief and will need to be completed by the employee's treatment provider.

**A copy of the employee’s insurance Explanation of Benefits (EOB) form**, which shows the amount billed for the visit(s) and the amount the employee is responsible for paying (co-pay or deductible) must also accompany the voucher request form. Voucher Request Forms submitted without the EOB form cannot be processed.

ABH will utilize the EOB submitted with the Voucher Request Form to determine the amount of payment to be made.

**4. How will voucher requests be processed and paid?**

ABH will process completed voucher requests and payments will be issued on a monthly basis. Payments will be issued directly to the individual receiving the behavioral health services. Any balance due to the treatment provider is the responsibility of the individual receiving services.

**5. Is there a maximum amount of funding available”?**

The maximum amount of reimbursement available per individual is \$500 per calendar year, based upon date of any voucher payments made by ABH. A second voucher request form may be submitted if assistance is needed for ongoing dates of treatment. Release of additional funding is contingent upon successful transmission of a new Voucher Request Form and EOB copy, AND availability of grant funding.

**6. Can a voucher request be submitted for dates of service prior to 8/1/2020?**

YES. Requests for reimbursement of co-pay or deductible for visits that occurred any time after 3/1/2020 will be accepted, as long as all necessary paperwork is complete.

**7. How is the Voucher Request submitted?**

The completed Voucher Request Form and EOB can be submitted via fax to (860) 704-6145 or via U.S. Mail to: Advanced Behavioral Health, Inc., 213 Court Street, Middletown, CT 06457.

**8. How do I obtain additional copies of the Voucher Request Form?**

Additional copies of the COVID-19 BHAP Voucher Request Form and Provider Alert are available at:  
[http://www.abhct.com/Programs\\_Services/COVID19-BHAP/](http://www.abhct.com/Programs_Services/COVID19-BHAP/)

**9. When does this program end?**

Voucher requests may be submitted until 5/13/2022 or as long as funding remains.

***If you have any question on this Alert, please contact the COVID-19 Behavioral Health Assistance Program at ABH (866) 213-4759***