

CONNECTICUT
ACCESS TO RECOVERY PROGRAM II

Telephonic Verification Form

Telephonic GPRA Collection for Six Month Follow-up Interview Only

- THIS FORM MUST BE COMPLETED FOR ALL TELEPHONIC GPRA COLLECTION
- TELEPHONIC GPRA COLLECTION IS ONLY ALLOWED FOR THE SIX MONTH FOLLOW UP
- When calling, the interviewer should ask for the ATR service recipient; if the person who answers the phone asks 'who is speaking,' the interviewer should try to limit their information to just his/her name. The interviewer should try to avoid freely explaining that he/she wants to reach the service recipient based on his/her involvement with ATR. This practice is intended to maintain the confidentiality of the ATR service recipient.

Name of person completing form (interviewer): _____

ATR Provider: _____

The following elements must be verified while the ATR service recipient is on the phone with the interviewer. When verifying information the caller never gives the answer to the client but solicits the response from the client. The person supplying the responses must give the exact correct response with no prompting from the caller in order for the caller to conclude that the person on the phone is the ATR recipient. Please enter answers to the questions in the space provided.

1. To verify the name of ATR service recipient, ask "What is your full name?"

2. To verify the date of birth of service recipient, ask "What is your date of birth?"

3. To verify the social security number of service recipient, ask "What is your social security number?" _____
4. To verify who the ATR service provider was, ask "Where did you receive services?"

At least three of the four elements listed above must be verified in order for the interviewer to complete the GPRA. If three elements are not verified, you will need to end your conversation as the person cannot be verified as the ATR client. Please call ABH if this happens and ask for assistance with this follow up interview.

THIS COMPLETED FORM MUST BE FAXED TO ABH AT (866) 580-4322