

PROVIDER ALERT

STATE OF CONNECTICUT
DEPARTMENT OF MENTAL HEALTH & ADDICTION SERVICES
General Assistance Behavioral Health Program (GABHP)

PROGRAM UPDATE

Issued On December 31, 2008

Expanded Use of ERS (Electronic Registration System)

Beginning on April 1, 2009, ALL requests for authorization of the following services **must** be submitted via Advanced Behavioral Health's secure, Internet-based Electronic Registration System (ERS):

- SA I.1 – SA Outpatient
- MH I.1 – MH Outpatient

Effective July 1, 2009, ALL requests for authorization of the following service **must** be submitted via ERS:

- SA I.3 – Methadone Maintenance

ERS allows providers to utilize secure internet-based technology to more quickly and efficiently obtain initial and continued stay authorizations, provide discharge notification data for all levels of care, and monitor authorization dates to allow for timely reauthorization of care. Providers with Internet access will be able to access ERS through the ABH website at www.abhct.com using individually-assigned logins/passwords. The system does require that each member of the Provider organization obtain their own individual login/password. Participation in a brief training session is required before access is granted. To request training and access to ERS, please contact the ABH Provider Relations Department at (800) 606-3677, Option 2.