

***Intensive Case Management (ICM) Program
Recovery Supports Program (RSP) Gift Card delivery hours***

DSS OFFICES (Unless otherwise indicated)	<i>For any RSP questions call 1-800-658-4472</i>
REGION ONE	
BRIDGEPORT	ICM staff will have office hours on site <i>Tuesdays 1-3pm</i> each week for RSP gift card distribution
STAMFORD	ICM staff will have office hours on site <i>Thursdays 1-2pm</i> each week for RSP gift card distribution
REGION TWO	
NEW HAVEN	ICM staff will have office hours on site <i>Thursdays 1-2:30 pm</i> each week for RSP gift card distribution
MIDDLETOWN	ICM staff will have office hours on site <i>Wednesdays 2-3pm</i> each week for RSP gift card distribution.
MIDDLETOWN-RUSHFORD	ICM staff will have office hours on site <i>Wednesdays 9-9:30am</i> each week for RSP gift card distribution.
MERIDEN	ICM staff will have office hours at Shelter Now in Meriden <i>Thursdays 3:30-4pm</i> each week for RSP gift card distribution.
REGION THREE	
NORWICH	RSP gift cards will be distributed <i>Tuesdays 2-4pm</i> at the Eastern Region Service Center (ERSC) office at Southeastern Mental Health Authority (SMHA)
WINDHAM	RSP gift cards will be distributed <i>Wednesdays 2-4pm</i> at Eastern Region Service Center (ERSC) office at CPAS in Willimantic
REGION FOUR	
HARTFORD	ICM staff will have office hours on site <i>Mondays 2-4pm and Wednesdays 3-4pm</i> each week for RSP gift card distribution
MANCHESTER	ICM staff will have office hours on site <i>Thursdays 3-4pm</i> each week for RSP gift card distribution
NEW BRITAIN DCF OFFICE	ICM staff will have office hours on site <i>Tuesdays 3-4pm</i> each week for RSP gift card distribution
REGION FIVE	
WATERBURY	ICM staff will have office hours on site <i>Wednesdays 9:30-11am</i> each week for RSP gift card distribution.
DANBURY	ICM staff will have office hours on site <i>Tuesdays 1-2pm</i> each week for RSP gift card distribution
TORRINGTON	ICM staff will have office hours on site <i>Thursdays 2-3pm</i> each week for RSP gift card distribution

DSS Addresses/Distribution Offices

Office	Address	Town	Phone
Bridgeport DSS	925 Housatonic Avenue	Bridgeport	203-551-2700
Danbury DSS	342 Main Street	Danbury	203-207-8900
ERSC @ CPAS	433 Valley Street	Willimantic	860-423-7330
ERSC @ SMHA	401 West Thames Street	Norwich	860-859-4523
Hartford DSS	3580 Main Street	Hartford	860-723-1000
Manchester DSS	699 East Middle Turnpike	Manchester	860-647-1441
Middletown DSS	117 Main Street Extension	Middletown	860-704-3100
New Haven DSS	194 Bassett Street	New Haven	203-974-8000
New Britain DCF Office	1 Grove Street	New Britain	860-832-5280
Shelter Now in Meriden	43 St. Casimir Drive	Meriden	203-237-4020 X13
Stamford DSS	1642 Bedford Street	Stamford	203-251-9300
Torrington DSS	62 Commercial Boulevard	Torrington	860-496-6900
Waterbury DSS	249 Thomaston Avenue	Waterbury	203-597-4000