

## PROVIDER ALERT

**Date:** June 2, 2015

**To:** All Project SAFE Providers: Executive Directors, PS Clinicians, and Claims Staff

**From:** Samuel Moy, Ph.D., President and CEO  
Heidi Gruss-Ververis, Program Manager, Project SAFE

**CC:** Mary Painter, DCF Director of Intimate Partner Violence and Substance Use Recovery  
Karen Ohrenberger, DMHAS Director of Early Intervention and Specialty Programs

**Re:** Project SAFE – Urine Drug Testing and Special Exception Request updates

Dear Project SAFE Provider:

This Provider Alert and accompanying documents are being sent via email to the Project SAFE primary contacts at each program, by fax, and will also be posted on ABH's website [www.abhct.com].

### **I. Urine Drug Testing**

In response to a DCF and DMHAS practice change, Project SAFE will be moving from a 5-panel to a 7-panel Instant Drug Test (Noble Split-Specimen Cup®) to test for Amphetamines, Cocaine, Opiates, PCP, THC (Marijuana), Benzodiazepines and Synthetic Opiates.

The 7-panel Instant Drug Test will be available for distribution to Project SAFE providers on June 16, 2015. Providers should deplete their inventory of the 5-panel Instant Drug Test before beginning to use the 7-panel Instant Drug Test. Providers may order cups by contacting Noble Medical at 877.836.5713.

#### **Procedures:**

1. The Project SAFE Provider will have the client complete an instant drug test and then follow the guidelines outlined in the Project SAFE Alcohol and Drug Screening Report.
2. The Project SAFE Provider may obtain lab confirmation results online through WebOasis – <https://oasis.crlcorp.com>. Instructions for assessing online results are attached. The Project SAFE Provider will relay the lab confirmation results to the DCF SW.
3. The Project SAFE Provider will submit a web based claim to ABH for the instant drug test as usual. The rates for the 7-panel Instant Drug Test will be available in the ABH system beginning June 16, 2015.

### **II. Webinar Training Information:**

To prepare Providers for the implementation of the 7-panel Instant Drug Test, four sessions of an informational webinar training have been scheduled (content will be the same at each session). It is strongly encouraged for providers to prioritize attendance at one of these webinars, to be able to train staff who are unable to attend. Please share information on the new 7 panel cup and training sessions with any staff who work directly with Project SAFE clients. The audio log-in information is the same for each scheduled webinar: 866-740-1260 Passcode 4310160#. Please join one of the trainings from your computer, tablet or smartphone by copying and pasting the address or clicking on the link that corresponds to the specific training date.

June 4, 2015 – 12 p.m. <https://www.gotomeeting.com/join/297059805>

June 9, 2015 – 12 p.m. <https://www.gotomeeting.com/join/840827613>

June 10, 2015 – 12 p.m. <https://www.gotomeeting.com/join/533992573>

June 11, 2015 – 12 p.m. <https://www.gotomeeting.com/join/366469853>

If you are unable to participate in one of the scheduled trainings, please e-mail Heidi Gruss-Ververis at [hververis@abhct.com](mailto:hververis@abhct.com).

### **III. Increase in Cost for the 7-panel Instant Drug Test**

#### **Rates for the 7 panel Instant Drug Test**

Drug Screen I \$5.15/per cup (new rate) \$10 admin Fee= \$15.15 total reimbursement

Drug Screen CS #1 \$22 with \$10 admin = \$32

Drug Screen CS #2-#7 \$22 per result up to 7

The process for submitting these claims through ABH's web based system remains the same.

### **IV. Special Exception Request Form**

There are two changes to this form. In alignment with industry standards, ABH has eliminated the option for an exception for clients to refuse use of their insurance for privacy concerns since HIPPA protects the client's privacy.

Secondly, in response to the growing questions regarding clients with high deductibles, ABH will begin collecting information on the amount and frequency of high deductibles impacting Project SAFE clients accessing services.

### **V. Revised Project SAFE Documents**

Please see the revised documents on Project SAFE Urine Drug Testing and the Special Exception Request attached. These are also posted on ABH's website – [www.abhct.com](http://www.abhct.com) – in the *Resources* section.

- Project SAFE ETOH and Drug Testing Report, rev.6/1/2015
- Project SAFE ETOH and Drug Testing Report (Spanish), 6/1/2015
- Special Exception Request Form, rev. 6/1/2015

#### **For any additional questions, please contact:**

General questions:

- Heidi Gruss-Ververis, Program Manager, Project SAFE  
T: 860.704.6294 [hververis@abhct.com](mailto:hververis@abhct.com)

Questions regarding Project SAFE referrals:

- Project SAFE Referral Line – 1.800.272.0097

Claims Questions:

- Sharron Holland, Project SAFE Claims Coordinator  
T: 806.704.6144 [sholland@abhct.com](mailto:sholland@abhct.com)

Noble Medical (Ordering Supplies):

T: 877.836.5713